

Deliveries of Akvaterm Tanks

1. Delivery times given are estimates only. Delivery on a particular day cannot be guaranteed, and no claims will be accepted for delivery not taking place at the time or day *estimated* by ourselves or the delivery company.
2. Standard delivery charges do not include off-loading from the delivery vehicle or the provision of a tail lift on the delivery vehicle. Mechanical handling must be available to off-load unless a tail lift type delivery is specifically requested. A tail lift delivery can be arranged for a surcharge for vessels up to a very maximum of 2000 litre capacity.
3. Instructions for mechanical handling are given on the side of the tanks. Tanks must not be laid down. Tanks can be fork-lifted from underneath and when access allows can be top lifted by a lifting eye supplied. The lifting eye is found under the polythene wrapping on the top of the tank and must be screwed into the top vent.
4. In most circumstances, tanks are not delivered on pallets and will require a forklift to off-load. The larger Akvaterm tanks are up to 2.5 metres in diameter and fork length must be sufficient to ensure a stable load when off-loading. It is recommended that check straps are used to prevent toppling of vessels when forklifted. By special arrangement it may be possible to provide delivery by vehicle with a folding roof to allow top lifting by crane of large vessels.
5. Goods must not be signed for as 'Received in good condition' unless the recipient is satisfied that this is the case. If a thorough inspection cannot be made at the time of delivery, the P.O.D. note (proof of delivery note) should be altered so that the words to the effect of 'Received in good condition' are crossed out and replaced with the words 'Goods not inspected'.
6. Damage to goods in transit must be notified to the haulage company within 48 hours of delivery (excluding Saturday, Sunday and Bank Holidays). Reporting can be done through ourselves, but it is necessary to ensure that we have acknowledged receipt of the damage report within the 48 hour period.
7. If the recipient wishes to make a claim for damage to a tank in transit, a claim must be made to ourselves in writing even if the damage has already been notified to the haulage company. The tank must not be installed but made ready for collection by the haulage company for return to Akvaterm. If the claim is accepted the tank will be replaced or repaired by Akvaterm in Finland.
8. If the customer is unable to take delivery of the tank within 2 weeks of its arrival in the UK, we reserve the right to impose a storage charge per day per m².

If the customer is still unable to take delivery of the tank 30 days after its arrival in the UK, we reserve the right to retain all or part of the deposit and re-sell the goods.